



## Lodging Inspection Report

<b>Establishment Information</b>	
Facility Name COUNTRY INN & SUITES	Facility Type Lodging 31-99 Rooms (LH2)
Facility ID # HSAT-7QWJV5	Facility Telephone # 414 251-7700
Facility Address W188N11020 MAPLE RD GERMANTOWN, WI 53022	
Licensee Name GERMANTOWN HOSPITALITY GROUP	Licensee Address W188N11020 MAPLE RD GERMANTOWN, WI 53022

<b>Inspection Information</b>		
Inspection Type Complaint	Inspection Date August 15, 2023	Total Time Spent

**OPERATOR** - The violations in operating procedure or physical arrangement indicated below must be corrected by the next routine inspection or by a date specified in this report.

### Comments:

[Complaint on 14-Aug-2023](#) : 📄

[Complaint details hyperlinked above for internal access. View the complaint inspections for the pool and spa for additional details.](#)

Health dept. visited the facility due to complaints received about snakes in the hotel and pool area. Upon arrival, inspector talked with the hotel general manager who noted that over the past weekend, snakes had been an issue in the hotel, pool, spa, and pump room. Inspector looked throughout the hotel proper facility and did not note any evidence of snakes during the inspection. Inspector asked the hotel to contract with a professional and the hotel noted they are working with a pest control company. Please maintain the pest control company records and reports.

[No rooms inspected.](#)

[Complaint verified by hotel staff. No violations written.](#)

Any operator aggrieved by an order of this department under this chapter may request a hearing as provided in Washington County Chapter 8.

Person in Charge

Handwritten signature of Jay Duffy in black ink.

Jay Duffy

Sanitarian

Two handwritten signatures in black ink, the first being Jacob Levy's.

Jacob Levy

**(262) 284-8195**